

QUALITY POLICY

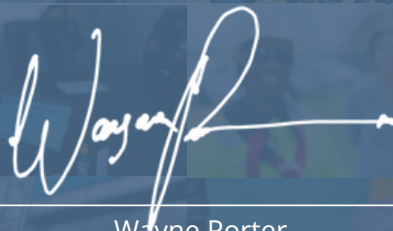
PConnect Management Systems is committed to delivering high-quality management system solutions that exceed client expectations. Our **Quality Management System (QMS)** is aligned with ISO 9001:2015 and incorporates a **paperless, data-driven approach using Monday.com for enhanced efficiency, compliance, and transparency.**

OUR QUALITY COMMITMENTS

- **Adherence to Standards:** Compliance with ISO 9001:2015 and specific client requirements ensures consistent quality.
- **Client Satisfaction and Customer Focus:** We prioritize strong client relationships by delivering services that fully meet their expectations.
- **Paperless Operations:** Our digital management system ensures automated workflows, secure document storage, real-time monitoring, and audit-ready compliance records.
- **Risk & Opportunity Management:** We proactively address potential risks and opportunities to maintain service excellence.
- **Competent Personnel:** Our team is skilled, continuously trained, and digitally tracked to ensure proficiency.
- **Continuous Improvement:** We use feedback, audits, and analytics to drive ongoing enhancement of our processes.
- **Measurable Objectives:** Strategic and operational goals are set, monitored, and reviewed regularly.
- **Legal & Regulatory Compliance:** Automated compliance checks ensure we operate ethically and in full alignment with applicable laws.
- **Project Oversight:** We maintain strict control over all projects through digital tracking and performance assessment.
- **System Review:** Our QMS is reviewed bi-annually or when there is a revision of the ISO standard to ensure ongoing relevance and effectiveness.

COMMITMENT & ACCOUNTABILITY

Senior Management is dedicated to maintaining a culture of quality, encouraging all employees to uphold these principles. This policy is reviewed regularly, with the Director's approval demonstrating our commitment to quality, compliance, and continuous improvement.



Wayne Porter
Managing Director & Founder

PCONNECT
MANAGEMENT SYSTEMS